

Job Title	Pharmacist Specialist
Summary of role scope	<p>To actively promote medicines optimisation in all Care Quality Commission (CQC) regulated settings. You will use your pharmaceutical expertise and leadership skills to actively promote good practice to internal and external stakeholders.</p> <p>To provide expert technical advice on the safe management and effective use of medicines and input into the CQC's regulatory inspection and investigation activity.</p> <p>To take the lead in specifically allocated areas to support and advise inspection teams in predicting, identifying and prioritising medicines risks.</p>
Responsibilities/Accountabilities	<p>Under the leadership and management of the Medicines Manager, the Pharmacist Specialist will:</p> <ul style="list-style-type: none"> • Pro-actively provide pharmaceutical expertise to CQC regulatory activity with regard to medicines optimisation and the management of the risks associated with the unsafe use of medicines in all regulated settings. • Manage own workload and referrals effectively. • Pro-actively predict and identify medicines risks within all regulated settings to ensure CQC effectively manages the risks associated with the unsafe use of medicines. • Provide expert medicines optimisation support to CQC inspection teams to ensure sound judgements are made. • Quality assure allocated inspection team outputs with regard to medicines optimisation to ensure consistency and credibility. • Provide leadership, training and support to internal and external stakeholders to enhance their knowledge and understanding of issues relating to medicines optimisation and the safe management of medicines, including controlled drugs. • Autonomously manage CQC's statutory responsibilities for the safe management of controlled drugs by managing the links with a named Controlled Drugs Local Intelligence Network. • Deputise for the Medicines Manager as appropriate. • Observe the highest standards of impartiality, integrity and objectivity in relation to advice and activities that are undertaken on CQC's behalf. • Adopt an approach of openness and transparency in all business activities and the provision of advice undertaken on CQC's behalf. • Promote a culture of wellbeing, demonstrating inclusive leadership and valuing difference.

	<ul style="list-style-type: none"> • Ensure all work carried out is within the scope of that required and relevant CQC policies/guidance are adhered to. • Maintain personal expertise in pharmacy, medicines optimisation, safe management of medicines and regulatory processes by undertaking appropriate continuing professional development, actively participating in CQC training and implementing a professionally focussed personal development plan.
Specific skills and experience	<p>Essential:</p> <ul style="list-style-type: none"> • Registration as a Pharmacist with the General Pharmaceutical Council. • Practised as a pharmacist for a minimum of 5 years. • Experience of managing pharmaceutical services and delivering clinical care in primary, secondary and/or social care settings. • Specialist professional knowledge of effective medicines optimisation and safe management of medicines in primary, secondary and/or social care services. • Understanding of medicines law and its application to registered services. • Ability to apply specialist pharmaceutical and regulatory knowledge to all registered settings. Ability to analyse, translate and present complex technical information, making it accessible and understood by internal and external audiences. • Experience of engaging effectively with people who use services. • Excellent written communication and presentation skills. IT literate with thorough understanding of Microsoft Office. • Ability to work autonomously and collaboratively and demonstrate excellent leadership skills. • Ability to prioritise, manage own workload and referrals effectively. • Ability effectively communicate with people at all levels and in multiple settings <p>Desirable:</p> <ul style="list-style-type: none"> • Strong analytical skills • Experience of translating complex data and information into a user friendly format • Understanding of the role of the Care Quality Commission and its relationships with key stakeholders, including the full range of partner agencies in the health and social care system. • Understanding of regulatory law and its application to registered services. • Ability to coach and develop others. • Understanding of Quality Improvement methodology

Key working relationships/ interactions	<p>Internal</p> <ul style="list-style-type: none"> • Operations Group • Regulatory leadership • Engagement, Policy and Strategy • Regulatory, Customer and Corporate Operations • Technology, Data and Insight <p>External</p> <ul style="list-style-type: none"> • Royal Pharmaceutical Society-Professional Body for Pharmacists • Other Regulators- such as MHRA, GPhC, GMC, NMC • Local Authorities and other commissioners • NHS England Area Teams • Controlled Drug Local Intelligence Networks • Provider organisations • Other professional and third party bodies
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<p>Values & Behaviours</p> <p>Excellence In my work for CQC:</p> <ul style="list-style-type: none"> • I set high standards for myself and others, and take accountability for results • I am ambitious to improve and innovate • I encourage improvement through continuous learning, • I make best use of people’s time, and recognise the valuable contribution of others <p>Caring In my work for CQC:</p> <ul style="list-style-type: none"> • I am committed to making a positive difference to people’s lives • I treat everyone with dignity and respect • I am thoughtful and listen to others • I actively support the well-being of others <p>Integrity In my work for CQC:</p> <ul style="list-style-type: none"> • I will do the right thing • I ensure my actions reflect my words • I am fair and open to challenge and have the courage to challenge others • I positively contribute to building trust with the public, colleagues and partners <p>Teamwork In my work for CQC:</p> <ul style="list-style-type: none"> • I provide high support and high challenge for my colleagues • I understand the impact my work has on others and how their work affects me • I recognise that we can’t do this alone • I am adaptable to the changing needs of others
